

TIKVA 39B Linthorpe Road, London, N16 5QT

Instruction to your bank or building society to pay by Direct Debit

Name of account holder	Service User Number
Bank/Building Society account number	Reference
Branch sort code	Instruction to your Bank or Building Society Please pay [Company name] Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain
Name and full postal address of your Bank/Building Society	with [Company name] and, if so, details will be passed electronically to my bank/building society.
	Date

The Direct Debit Guarantee

• This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

Banks and building societies may not accept Direct Debit Instructions for some types of account

- If there are any changes to the amount, date or frequency of your Direct Debit [Company name] will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request [Company name] to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by [Company name] or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society if you receive a refund you are not entitled to, you must pay it back when [Company name] asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please
 also notify [Company name].